

Cengage web-based learning platforms require broadband internet access and supported web browsers and plugins.

SYSTEM REQUIREMENTS

SUPPORTED BROWSERS

Windows

- Chrome version 69 or later
- Firefox versions 62 and 63
- Internet Explorer 11 (Windows 7, 10 only / limited functionality)
- Microsoft Edge 16 or later

MacOS / OS X

- Chrome version 69 or later
- Safari version 11 or later
- Safari version 10 (LMS-integrated MindTap only)

iOS

- Safari version 10 or later

Other browsers and versions than those listed might also work, but are not supported. If you have problems when using an unsupported browser or version, try updating your browser or using a supported browser before contacting Customer Support.

RECOMMENDED BANDWIDTH AND HARDWARE

- Internet: 5+ Mbps
- RAM: 1+ GB
- CPU: 1.8+ GHz
- Display: 1024 × 768

LEARNING MANAGEMENT SYSTEM (LMS) NOTES

- Server Name Indication (SNI) extensions for security certificates are not supported. If your LMS requires SNI extension support, you will not be able to sync grades or import content into your LMS.
- For Blackboard Ultra, support is limited to basic LTI integration only; building block integration is not supported.

BROWSER SETTINGS

Configure the following settings in your web browser.

- Allow cookies for <https://cengage.com>.
- Accept third-party cookies.
- Allow pop-up windows for <https://cengage.com>.
- Allow Javascript (default setting for supported browsers).

OTHER SOFTWARE

Some content and tools require additional software or browser plugins.

ADOBE FLASH PLAYER

Some older activities or tools require Adobe Flash Player, version 10 or later.

For supported versions of Chrome and Edge browsers, Flash is embedded but must be enabled.

get.adobe.com/flashplayer

APPLE QUICKTIME

Some content requires Apple Quicktime.

support.apple.com/downloads/quicktime

JAVA

Some older content requires Java.

The Java plugin is not supported in Chrome.

www.java.com/getjava

PDF READER

Some content requires a PDF reader such as Adobe Reader or Apple Preview.

A PDF reader is required to print activities/ assignments.

Current versions of Chrome and Safari can display and print PDF files.

get.adobe.com/reader

CHECK YOUR SYSTEM

Use the browser check tool to see if you need to update your browser or install missing plugins.

BROWSER CHECK

ng.cengage.com/static/browsercheck/index.html

SPEED CHECK

www.speedtest.net

ABOUT COOKIES

Cengage uses an encrypted cookie file to authenticate your identity each time you give or request information like activities or grades.

This helps to protect your information without requiring you to sign in repeatedly. The cookie is deleted when you sign out or close your browser.

Third-party cookies are used for authentication with some learning management systems (LMS) such as Blackboard.