Link your Blackboard® and Cengage course and activities to provide access to Cengage content from Blackboard.

With this integration:
- You typically access your Cengage courses from Blackboard.
- For some Cengage learning platforms, it might also be possible to access your Cengage courses directly.
- Your students access your Cengage course and activities from Blackboard.
- Your students’ grades for selected Cengage activities can be synced to Blackboard.

CREATE A NEW CENGAGE COURSE

From your Blackboard course, you can create and link to a Cengage course.

1. In Blackboard, navigate to a content area in your course.
2. Open the Content Market.
   - BLACKBOARD ULTRA: In a content area, click + > Content Market.
   - BLACKBOARD ORIGINAL: From the menu, click Partner Content > Content Market.
3. On the Content Market page, click Cengage in the list of providers.
   a. If prompted, enter your Cengage instructor account credentials and click Log in to link your Blackboard and Cengage accounts.
   b. If you don’t have a Cengage instructor account, request one here or at www.cengage.com/dashboard/#/login.
4. From the list, select the textbook or product you want to use.
5. Click Create a new learning platform course.
   Alternatively, you can copy a course. To copy another instructor’s course, first ask the instructor for the course key.
6. Complete the details for your Cengage course.
7. Click Continue.
8. If prompted, select whether to add a total score column to the gradebook, and then click Continue. This option is not available for all courses.
   A confirmation message is displayed briefly.
9. BLACKBOARD ORIGINAL: Review the settings, select where to put your course links, and click Submit.
10. Click the link to your Cengage course.

ADD LINKS TO CENGAGE CONTENT

After linking your Blackboard and Cengage courses, create links from Blackboard to Cengage activities or other content in the learning path. Linked activities are included in the Blackboard gradebook unless you choose to exclude them.

- Organize activities and course materials in the learning path and add any custom assignments or materials.
- Set chapter content as either Counts Toward Grade or Practice.
- Configure assignment settings, including allowed attempts, feedback settings, and time limits.
- Set due dates, point values, and grade categories for activities in your Cengage learning path before linking and adding them to the Blackboard gradebook.
  1. In Blackboard, navigate to a content area in your course.
  2. Open the Content Market.
  3. Click the Cengage tool.
  4. Select the content links to include in your course.
     By default, when you include a graded activity it is added to the Blackboard gradebook.
     - Expand or collapse sections of the learning path as needed.
     - Select Add to Course for each activity you want to link from Blackboard.

NOTE: Selecting a group of activities does not select all activities in the group. You must select each activity individually.

- To exclude a graded activity from the Blackboard gradebook, clear Add to Gradebook.
- To add a grade column to Blackboard for an activity without adding the activity link to Blackboard, select Add to Gradebook and clear Add to Course.
  5. Click Confirm Selections. The items you selected are listed.
  6. Click Save.
  7. BLACKBOARD ORIGINAL: Review the settings, select where to put your course links, and click Submit.

The content page displays all the links you have added to your Cengage course and activities. If needed, you can reorganize the links in Blackboard. Blackboard gradebook columns are added for graded activities selected for inclusion in the gradebook.

NOTE: Because of different browsers’ default settings, this is more likely to happen with Chrome® and Firefox®.

RESOLUTION
In your browser settings, allow pop-ups for both cengage.com and your Blackboard instance.

TROUBLESHOOTING

GENERAL ERROR MESSAGE DISPLAYS
A General Error message displays and the action you were attempting is not successful.

CAUSE
This is often caused by a timeout if you took longer than expected to complete a form, for example.

RESOLUTION
Start over; if the error was caused by a timeout, you should be able to make your change successfully. If the error happens again, open a support ticket at support.cengage.com.

LINKS TO CENGAGE COURSES OR ACTIVITIES DON’T WORK
When you or your students click a link to a Cengage course or activity from Blackboard, the link doesn’t open a new browser window with the course or learning activity.

CAUSE
This is often caused by the browser blocking pop-up windows for security.

NOTE
Because of different browsers’ default settings, this is more likely to happen with Chrome® and Firefox®.

RESOLUTION
In your browser settings, allow pop-ups for both cengage.com and your Blackboard instance.

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