Content on Diversity and Mezzo and Macro Systems are listed below, with the page numbers where the material can be located within the text.

**Human Diversity Content**

Chapter 1
- Diversity, oppression, and populations-at-risk 18
- Hispanic women, community development, and social action 36

Chapter 2
- International perspectives on abortion policy 68
- Effects of abortion on women and men 73
- A feminist perspective on infertility counseling 79

Chapter 3
- Sensitivity to diversity when examining psychological theories 98
- Feminist theories 94
- A cross-cultural perspective on self-esteem 111
- Cultural biases and IQ tests 115
- The Americans with Disabilities Act: A macro system addresses a population-at-risk 120
- Understanding people with disabilities 116
- People with developmental disabilities as a population-at-risk 121

Chapter 4
- Membership in family groups: Variations in family structure 130
- Membership in family systems 158
- Membership in sibling subsystems 158
- Diverse perspectives on the family life cycle 137
- Cultural context and parenting style 159
- Ethnic and cultural differences in families 159
- Educational programming that responds to cultural values 169
- Diverse cultural contexts for discipline and abuse of children 171

Chapter 5
- Ethnic groups and ethnocentrism 185
- Race and racism 186
- Violence against minorities in the United States 186
- Aspects of social and economic forces: prejudice, discrimination, and oppression 187
- Racial and ethnic stereotypes 188
- Racial and ethnic discrimination is the problem of whites 189
- White privilege 189
- Race is a social concept 190
- Institutional values and racism: Discrimination in systems 190
- Discrimination and oppression in organizational macro systems 191
- Discrimination and oppression in community macro systems 191
- Sources of prejudice and discrimination 192
- AIDS in Africa

Chapter 11
- Application of Levinson’s theories to women: An evaluation
- Cultural scripts are a determinant of sexual behavior
- A treatment model from another culture: The Dutch approach

Chapter 12
- Poverty: Impacts of social and economic forces
- The rich and the poor
- Personal income disparities are astounding
- Who are the poor?
- Poverty perpetuates poverty
- What causes poverty?
- The culture of poverty: Evaluation of theory and its application to client situations
- Poverty is functional
- Application of functionalism to poverty
- Application of conflict theory to poverty
- Application of interactionist theory to poverty
- Temporary Assistance to Needy Families (TANF)

Chapter 13
- Transsexual and transgender people
- Discrimination and the impacts of homophobia
- Gay and lesbian pride and a sense of community
- Ethnicity and sexual orientation
- Social work with lesbian and gay people: Promoting optimal well-being

Chapter 14
- Internationally noted individuals document age need not be a barrier to being productive
- Longevity: Cross-cultural research on centenarians

Chapter 15
- Low status and ageism
- Triple Jeopardy: Being female, African American and old
- Spirituality and religion
- The cultural-historical context of death and bereavement

Chapter 16
- The elderly: A population-at-risk
- High status for the elderly in China, Japan, and other countries
- Cultural differences in seeking health care: The case of elderly Mexican Americans
# Mezzo and Macro Systems Content

## Mezzo systems

### Chapter 1
- Micro, mezzo, and macro systems
- Interactions between micro systems and mezzo systems

### Chapter 2
- Infertility
- Causes of infertility
- Psychological reactions to infertility
- Treatment of infertility
- Alternatives available to the infertile couple
- A feminist perspective on infertility counseling

### Chapter 4
- The family environment
- Membership in family groups: Variations in family structure
- Positive family functioning
- Effects of social forces and policies on family systems: Helpful or hurtful?
- The dynamics of family systems
- The family life cycle
- The application of systems theory principles to families
- The importance of parental attention
- Impacts of common life events on children
- Membership in family systems
- Membership in sibling subsystems
- Ethnic and cultural differences in families
- Child abuse and neglect
- Incidence and demographics of child abuse and neglect
- Physical child abuse
- Child neglect
- Sexual abuse
- Suggestions for talking to children victimized by sexual abuse

### Chapter 5
- Ethic groups and ethnocentrism
- Greater interaction between minority groups and the majority group
- Learning the culture of the group

### Chapter 6
- Teenage fathers
- Macro systems treatment of sex education

### Chapter 7
- Community responses to suicide: Prevention and crisis intervention
Chapter 8
- Interaction in families: Effective communication between parents and children 284
- Ethnic group identity for minority adolescents 287
- Interaction in family systems: Choosing a personal lifestyle 289
- Marriage 289
- Theories about why people choose each other as mates 289
- Predictive factors leading to marital happiness/unhappiness 290
- Guidelines for building and maintaining a happy marriage 293
- Cohabitation 291
- Parenthood 293
- Parental gender preferences 294
- Childless couples 295

Chapter 9
- Battered women 349
- The battering cycle 351

Chapter 10
- Sex in marriage 368
- Extramarital sexual relationships 369
- Sex following divorce 370

Chapter 11
- Mezzo system interactions: Nonverbal communication 397
- Interaction in family systems: A theoretical approach to drug abuse 421
- Application of theory to client situations: Treatment for the chemically dependent person and his or her family 422

Chapter 12
- Family mezzo system problems 441
- Empty-shell marriages 441
- Divorce 444
- Facts about divorce 448
- The effects of a divorce on children depend on what happens after the divorce 451
- Single-parent families 452
- Temporary Assistance to Needy Families (TANF) 454
- Blended families 453
- Mothers working outside the home 457
- The “sandwich” generation 458
- Assessing and intervening in family systems 458
- Family norms 459
- Family system assessment: The ecomap 460
- Family system assessment: The genograms 463
- Family problems and social work roles 464

Chapter 13
- Lesbian and gay parents 502

Chapter 15
- Marriage 547
- Death of spouse 548
- Remarriage 548
- Family system relationships 548
- Grandparenthood 549
- Great-grandparenthood 550

Chapter 16
- Elder abuse 568

**Macro systems**

Chapter 1
- Micro, mezzo, and macro systems 12
- The social environment 12
- Interactions between micro systems and macro systems 12
- The impact of social forces 14
- The relationship between organizational macro systems and client systems 20
- The relationship between the community macro system and the client system 21
- The relationship between organizational and community macro systems 21
- Institutional values macro system 21
- The effects of institutional values and organizational macro systems on clients 22
- The impacts of organizations 23
- What are organizations? 23
- Organizational theories 24
- Viewing organizations from a system perspective 25
- The exceptional problems of social service organizations 26
- Communities and human behavior 28
- Theoretical perspectives on communities 29
- Models of community 32
- Characteristics of three models of community change 33
- Hispanic women, community development, and social action 36

Chapter 2
- The impact of macro system policies on practice and access to abortion services 67
- The effects of macro systems on infertility 84

Chapter 3
- Macro system responses to cognitive disabilities 118
- The Americans with Disabilities Act: A macro system addresses a population-at-risk 120
- Macro system responses to learning disabilities 125

Chapter 4
- Effects of social forces and policies on family systems: Helpful or hurtful? 132
- A macro system response (to child maltreatment): Child Protective Services 176
- A macro system response (to child maltreatment): Involvement of the courts 177
- Prevention of sexual abuse: The need for a macro system response 181

Chapter 5
- Aspects of social and economic forces: Prejudice, discrimination, and oppression 187
- Institutional values and racism: Discrimination in systems 190
- Discrimination and oppression in organizational macro systems 191
- Discrimination and oppression in community macro systems 191
- Impacts of social and economic forces: The effects and costs of discrimination and oppression 196
- Strategies to promote social and economic justice 201
- Mass media appeals: Striving to change institutional values 201
- Greater interaction between minority groups and the majority group 201
- Civil rights laws: Changing the legal macro system 201
- Activism 202
- School busing: A community initiative 203
- Affirmative action: A macro system response 204
- Confronting racist remarks and actions 205
- Minority-owned businesses 206
- Confronting community problems: Inner cities 206
- Grassroots organizations: Implementing change in community macro systems 207

Chapter 8
- Macro system problems: Crime and delinquency 310
- Macro system problems: Delinquent gangs 311

Chapter 9
- Economic inequality 333
- Sexual harassment; strengthening the definition: A macro system response 337
- Community responses to battered women: Their alternatives 352
- Strategies for empowering women and achieving sexual equality 355

Chapter 10
- Impacts of social and economic forces: AIDS discrimination and oppression 376
- Macro system responses to AIDS 379

Chapter 12
- Macro social system theories 430
- The functionalist perspective 430
- The conflict perspective 431
- The interactionist perspective 432
- Poverty: Impacts of social and economic forces 433
- Application of functionalism to poverty 439