



**Online Web
Learning**

Technical Troubleshooting

For technical issues related to the extras and plug-ins needed for OWL, visit these sites:

Shockwave

<http://owl.cengage.com/extapps/Cowtown/shockwavehelp/>

Flash

<http://owl.cengage.com/extapps/Cowtown/FlashHelp/>

MarvinSketch

<http://owl.cengage.com/custom/inputs/marvinowlsupport/troubleshooting.html>

Jmol

<http://owl.cengage.com/extapps/jmol/troubleshooting.html>

Intel Macs

<http://owl.cengage.com/extapps/Cowtown/IntelMac/>

For more help, visit:

www.cengage.com/chemistry/owlsupport